



Partnering with  
you to power  
apprenticeships  
that work

Apprenticeships in

# Care Services



# Apprenticeships in Care Services



As a levy paying employer, we understand the value of developing and growing the skills and talent of employees to meet organisational goals. Which is why Pearson believes in, and champions apprenticeships.

We will work in partnership with you and your employers to create and deliver apprenticeships which will give your apprentices the best opportunity to achieve their full potential and to progress further in their employment.

We provide a comprehensive range of apprenticeship products and services which will support you in your on-programme and end-point assessment delivery.



Image: ©123rf/katarzyna Blasiewicz

## OUR APPRENTICESHIP OFFER

We offer end-to-end apprenticeship solutions for the following standards in Care Services:

| Standard  | On – programme   |   | EPA   |
|---|--|---|---|
|   | Qualifications<br>(Optional (O) or Mandatory (M))  | Resources   |   |
| <b>Adult Care Worker</b>                                | <ul style="list-style-type: none"> <li>• Pearson BTEC Level 2 Diploma in Care (M)</li> </ul>   | <ul style="list-style-type: none"> <li>• Handbook</li> <li>• Practice Knowledge Test</li> <li>• Pearson Learning Hub</li> </ul> | <ul style="list-style-type: none"> <li>• Situational Judgement Test</li> <li>• Professional Discussion</li> </ul> |
| <b>Children, Young People and Families Manager</b>      | <ul style="list-style-type: none"> <li>• 1. Manager in Children's Residential Care – Pearson BTEC Level 5 Diploma in Leadership and Management for Residential Childcare (England) (M)</li> <li>• 2. Children, Young People and Families Manager within the Community – Pearson Edexcel Level 5 Diploma in Leadership for Health and Social Care and Children and Young People's Services (England) – Children and Young People's Management Pathway. (M)</li> </ul> | <ul style="list-style-type: none"> <li>• Pearson Learning Hub</li> </ul>  |   |
| <b>Children, Young People and Families Practitioner</b> | <ul style="list-style-type: none"> <li>• 1. Practitioner in Children's Residential Care – Pearson BTEC Level 3 Diploma for Residential Childcare (England) (M)</li> <li>• Children, Young People and Families Practitioner within the Community – no qualification from Pearson. (M)</li> </ul>  | <ul style="list-style-type: none"> <li>• Pearson Learning Hub</li> </ul>  | <ul style="list-style-type: none"> <li>• Observation of practice</li> <li>• Competence interview</li> </ul>       |
| <b>Lead Adult Care Worker</b>                           | <ul style="list-style-type: none"> <li>• Pearson BTEC Level 3 Diploma in Adult Care (M)</li> </ul>   | <ul style="list-style-type: none"> <li>• Handbook</li> <li>• Practice Knowledge Test</li> <li>• Pearson Learning Hub</li> </ul> | <ul style="list-style-type: none"> <li>• Situational Judgement Test</li> <li>• Professional Discussion</li> </ul> |

We also offer products and services for; Health and Science: Community Activator Coach, Healthcare Assistant Practitioner, Healthcare Science Assistant, Healthcare Science Associate, Healthcare Support Worker, Mammography Associate, Pharmacy Technician and Senior Healthcare Support Worker.

For more information visit: [quals.pearson.com/standards](https://quals.pearson.com/standards)

### Unlock the business and leadership potential of your teams

We also offer end-to-end apprenticeship delivery solutions in Business and Administration.

For more information visit: [quals.pearson.com/appbusiness](https://quals.pearson.com/appbusiness)



## + ON PROGRAMME

We offer a range of resources and learning solutions to help you deliver these apprenticeships in a more flexible and time efficient manner to meet the training needs of your learners and their employers. These include qualifications and a range of paid-for and digital learning content that will provide valuable support to you and your apprentices from entry through to gateway.

### Qualifications

For the Adult Care Worker and Lead Adult Care Worker Apprenticeship standards, the mandatory qualifications have been developed through close collaboration with Skills for Care and are approved by them.

For more information visit: [quals.pearson.com/standards/qualifications](https://quals.pearson.com/standards/qualifications)



## Resources

### Learning Hub - home of digital learning programmes

Learning Hub provides high-quality, bite-sized and mobile optimised learning programmes, which supports apprenticeships and employee development and skills training. It:

- Enables increased learner engagement and knowledge retention
  - Provides high-quality, bite-sized and mobile optimised digital learning programmes delivered through visually stimulating, interactive and engaging resources
  - supports knowledge and behaviour outcomes of apprenticeship standards
- Offers flexibility
  - Programmes are modular based which can be delivered as standalone or as part of a package
  - The content can be delivered anytime, anywhere at learners own pace
  - Learner engagement reports allow tutors, assessors and skills trainers to track and reference learner progress remotely which saves time and money
- Makes a measurable impact
  - With learners spread across different learning programmes, different employers and different locations, the analytics function allows learners to be monitored centrally and seamlessly, saving time and money for tutors and employers
  - Supports in managing and delivering the 20% off the job which can also be levy funded

In addition users will get **a comprehensive range of support materials** from user training guides and onboarding videos to dedicated customer support webinars to ensure you and your learners get the most value out of the platform.

## What learning programmes are available for apprentices in Care Services?

### Adult Care Worker Level 2

The learning content:

- is mapped to the **Adult Care Worker Level 2 Apprenticeship standard** and the mandatory requirements of the **BTEC Level 2 Diploma in Care** qualification
- covers the knowledge component of the qualification, including the personal attributes and behaviours expected of all Adult Care Workers (the 6 Cs) stated in the apprenticeship standard
- comes with interactive worksheets and assignments to allow learners to apply their knowledge in work environment.

### Lead Adult Care Worker Level 3

The learning content:

- is mapped to the **Lead Adult Care Worker Level 3 Apprenticeship standard** and the mandatory requirements of the **BTEC Level 3 Diploma in Adult Care** qualification
- covers the knowledge component of the qualification, including the personal attributes and behaviours expected of all Adult Care Workers (the 6 Cs) stated in the apprenticeship standard
- comes with interactive worksheets and assignments to allow learners to apply their knowledge in work environment.

### Other related learning programmes

- **First Line Management programme:** designed to support and develop any team leader or supervisor, as well as apprentices on Team Leader / Supervisor Level 3 apprenticeship standard.
- **Workplace behaviours and soft skills training programmes:** designed to support employee soft skills and behaviours development.

For more information visit:  
[go.pearson.com/lhappbtp](https://go.pearson.com/lhappbtp)



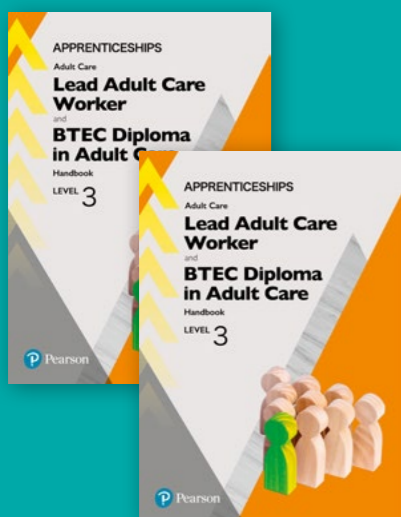
## Handbook

Use our visually engaging learning resources mapped to the knowledge and skills requirements of the Adult Care Worker and Lead Adult Care Worker apprenticeship standards, to help apprentices foster understanding of how to apply the appropriate personal attributes and behaviour in the workplace.

The handbook is a course companion which provides apprentices with the support they need through their on-programme apprenticeship journey.

The handbook is designed to provide the most effective learning experience and facilitates understanding through extensive use of diagrams, flow-charts and photos.

For more information visit: [quals.pearson.com/appres](https://quals.pearson.com/appres)



## + END-POINT ASSESSMENT (EPA)

We place EPA at the heart of the apprenticeships delivery to ensure apprentices are fully prepared for their assessments. We offer a flexible EPA service which gives you the option to choose whether the EPAs are delivered face-to-face or virtually, through Skype, which provides cost savings in delivery. Our dedicated team are there to provide you with a high-quality, reliable and consistent EPA service to support you at every stage of the EPA journey. We have comprehensive documents and resources to help you, your employers and apprentices navigate and prepare for EPA.

For more information visit: [quals.pearson.com/standards/epa](https://quals.pearson.com/standards/epa)

## EPA Resources

In addition to the on-programme resources, we also provide EPA Resources; EPA Specifications, Additional Resources Documents and Practice Knowledge Tests. These resources are available to our customers who have signed up to Pearson EPA and they include information on:

- Structure
- Grading
- Gateway requirements
- Assessment content
- Evidence requirement for each component
- Grading criteria

These resources are designed to help you prepare your apprentices for EPA, as well as enable you to make your on-programme delivery more successful.



## + TRAINING SUPPORT

We offer a wide range of support services, events and resources to support apprentices and those working with them to navigate the standards for different sectors and prepare for EPA.

We provide advice and guidance to support centres in their understanding and delivery of EPA. These sessions and recordings are for centres who are new to EPA, for those already engaged with it, as well as for those who are well established but want information on good practice.

For more information visit: [quals.pearson.com/standards/ts](https://quals.pearson.com/standards/ts)

Find a standard at [quals.pearson.com/standards](https://quals.pearson.com/standards)

For more information on our apprenticeships offer please contact us:

**Training providers and employers**

email: [wblcentresupport@pearson.com](mailto:wblcentresupport@pearson.com)

call: **0344 576 0045**

**FE Colleges**

email: [fecentresupport@pearson.com](mailto:fecentresupport@pearson.com)

call: **0845 373 0114**



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